



**Actuaries
Institute**

Register by **Friday 11 April 2014**
and take advantage of the Early Bird discount.
www.actuaries.asn.au/FSF2014

Financial Services Forum

Scoring Goals in a Changing World

5-6 May 2014 • Hilton Sydney

- *Scoring Goals in a Changing World* is the theme of the 2014 Financial Services Forum.
- Scoring goals is key if the financial services industry is to continue to flourish. ● Hear from high-profile speakers.
- Gain in-depth insights and analysis. ● Build relationships with leaders and professionals in the industry.
- Experience a diverse program featuring five plenary sessions and 48 concurrent sessions.



Plenary Speakers

Keynote Address

Glenn McGrath AM*, Former Australian cricket player, Co-Founder and President of the McGrath Foundation Board

Facilitator

Naomi Edwards, Actuary, MC

Plenary 1 – Leadership

Chris Cuffe, Chairman, Australian Philanthropic Services

Plenary 2 – The Economic and Investment Environment

Susan Thorp, Professor of Finance and Superannuation, University of Technology Sydney

Deborah Ralston, Executive Director, Australian Centre for Financial Studies and Professor of Finance, Monash University

Carol Austin, Investment Services Director, Contango Asset Management

Plenary 3 – Financial System Inquiry

Ian Harper, Partner, Deloitte Access Economics

John Brogden, CEO, Financial Services Council

Steven Münchenberg, CEO, Australian Bankers' Association

Rob Whelan, CEO and Director, Insurance Council Australia

Plenary 4 – Enterprise Risk Management

Mark Thorpe, Director, QANTAS Superannuation Board, Pilot and Actuary

David Parsons, Emergency Management Adviser, Sydney Water

Jacqui Colwell, Chief Risk Officer, Personal Banking, National Australia Bank

Plenary 5 – Digital Economy and Big Data

Tim Trumper, Director, Quantum

Ramneek Gupta, Managing Director and Head of Venture Investing, Citi Ventures

Dr. Norman Swan, Host, *The Health Report*, ABC Radio National and *Tonic* on ABC News24

Duncan West, Director, Avant Insurance and Lawcover Insurance

*Glenn McGrath appears by arrangement with Saxton Speakers Bureau.

Program at a Glance

Business sessions cover two days and include two buffet lunches, and a cocktail party.

Full details at www.actuaries.asn.au/FSF2014

Monday 5 May 2014

Registration	7.30am
Sessions	9.00am to 5.40pm
Seated Buffet Lunch	12.25pm to 1.20pm
Cocktail Party	5.40pm to 8.30pm

Tuesday 6 May 2014

Registration	7.30am
Sessions	8.30am to 5.30pm
Seated Buffet Lunch	12.55pm to 1.55pm
Airport Bus	5.45pm



Glenn McGrath



Naomi Edwards



Chris Cuffe



Susan Thorp



Deborah Ralston



Carol Austin



Ian Harper



John Brogden



Steven Münchenberg



Rob Whelan



Mark Thorpe



David Parsons



Jacqui Colwell



Tim Trumper



Ramneek Gupta



Dr Norman Swan



Duncan West



Topic Snapshot

Banking

- Actuaries in Banking
- Bank Credit Rating: Controlling for the Effects of Sovereign Risk
- Developments in Banking Capital and Liquidity Requirements
- Mortgages – International Perspectives and Trends

Customer Environment

- The Impact of Severe Financial Losses
- In an Ageing World – Do our Insurance Products Match with the Requirements of the Desire to Work Longer and Travel Further

Data Analytics

- Tapping into the Data Revolution to Know your Customers
- How Big Data is Transforming the Competitive Landscape of Business

Enterprise Risk Management

- Borrowing at a Negative Rate and Investing at Imaginary Returns
- Embedding and Deriving Value from an Effective Risk Culture
- Operational Risk Modelling – What is Currently Possible?
- Risk Culture Leadership, Measurement and Management – A Comparison Across Industries
- Risk Engineering
- Stress Testing in a Changing World
- Virtue, Hubris and Risk Culture

Health Insurance

- A Community-Rated Insurance for Hospitalisation in the Philippines – A Discrete and Time-Homogeneous Markov Model

Investment and Economics

- A New Approach to Multiple Curve Market Models
- Changes in ALM under LAGIC
- Investing for the Three Phases of Retirement
- Super Risky? – Managing in Investment Strategy and Presenting Risk to Members
- Actuaries in Investment Management Industry

Leadership

- Actuaries in the Community

Life Insurance

- ICAAP: One Year On
- IFRS Insurance – Are You Ready for Disruption?
- IFRS Insurance ED – A More Useful Lens on Risk Business for Investors and Management
- LAGIC Methodology Taskforce – Discussion of Draft Information Note
- Life Insurance Lapses – Responding to the Challenge
- Microinsurance under the Microscope: Findings from the Philippines
- Panel Discussion – Is MOS Accounting Responsible for the Woes of the Retail Life Insurance Industry
- Projecting Australian Mortality Using the CMI Mortality Projections Model
- Recent Retail Claims Experience
- The \$2 Trillion Life Insurance Prize in Asia – Will Aussies Miss Out?
- The Sustainability of the Life Insurance Industry
- Trauma Insurance: Current Challenges and Road for the Future
- Update on the Australian Life Insurance Industry
- What Claims Management Teams can Learn from Social Workers

Organisational

- A Better Solution to the Post-Retirement Challenge in Australia
- Actuarial Process Improvement
- Actuarial Transformation – The Future Actuary
- Global Mega Trends
- The Fourth Pillar – The Role of Home Equity Release in Retirement Funding

Superannuation

- Death and Disability Design in a Dysfunctional Group Risk Market
- Defined Benefits – Missing Link or Neanderthal?
- Group Insurance – Just How Many Elephants are in the Room?
- Is 'Retail vs. Industry' Relevant in a MySuper World?
- Mortality of Public Sector Scheme Pensioners 2009-12
- The Future of Super
- The New Group Risk Model

Venue

Hilton Hotel Sydney

488 George Street
Sydney NSW 2000
t +61 (0) 2 9266 2000




Accommodation

We have secured special delegate rates at the Hilton Hotel Sydney for the duration of the forum (5- 6 May 2014). Rates start from \$289.00 per night and are subject to availability. When making your booking quote 'GACTA' to receive the discounted rate.

Hilton Hotel Sydney
Jessica Benn
Accommodation Coordinator -
Business Development
t + 61 (0) 2 9266 2000
e Jessica.Benn@Hilton.com

Previous delegates have said...

- *"Content and speakers were both generally excellent. Most interesting plenaries ever!"*
- *"New aspect, new focus, new message, exposed to something new – value!"*
- *"Brilliant."*
- *"Relevant and insightful."*
- *"The Cocktail Party was great, met so many people!"*
- *"Interesting plenary sessions and great networking opportunities."*
- *"Very relevant and comprehensive topics covered."*
- *"Great sessions, great organisation, great socialising."*



There are a range of registration packages available including shared registration options.

Register online at www.actuaries.asn.au/FSF2014 or email events@actuaries.asn.au



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Supporting Partners



Benefits of Attending

Delegates will...

- be inspired by thought leaders and high-profile speakers across various practice areas and financial services industries.
- be empowered by leading-edge thinking, techniques, technologies and developments across various financial services industries.
- share knowledge and ideas through vigorous discussion with other professionals.
- strengthen and build relationships with contacts, clients and industry leaders.
- enjoy networking at the Cocktail Party.

Employers will...

- gain access to a wealth of knowledge, techniques and trends through the dynamic sessions.
- experience targeted networking opportunities.
- benefit from a range of comprehensive and relevant learning.
- align their employees with potential key contacts, clients and industry leaders.
- have access to post-forum media to facilitate discussion on sessions of your choice with your staff.

For further information, please contact:

Emma Simonson Events Manager

† +61 (0) 2 9239 6122 ‡ +61 (0) 2 9233 3446

✉ events@actuaries.asn.au 🌐 www.actuaries.asn.au



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