



**Actuaries  
Institute**

# Project Management Skills Your Career Advantage

Trang Duncanson  
Young Actuaries Program  
Melbourne 19 May 2015

# What is project management?

**Art and science of making things happen**

...a  
journey

Tradeoffs  
between  
cost,  
time &  
scope

Risks &  
issues

Tracking

Tuning &  
pruning  
processes

**Driving  
execution**

# What is project management?

**Art and science of making things happen**

- Communicating with stakeholders
- Influencing
- Telling & selling a vision

**Leadership**

# Leadership & Career Development Committee

	Examples of activity....
Valuing Leadership	Messaging at early stage of the actuarial life
	Influence senior actuaries in organisations
Enhancing external impact	Leadership Forums
	Leadership component for CPD
	Cultural Diversity
Provide resources and opportunities	Promote Affirmative Action for younger members
	Mentoring Program
	Career development planning tools

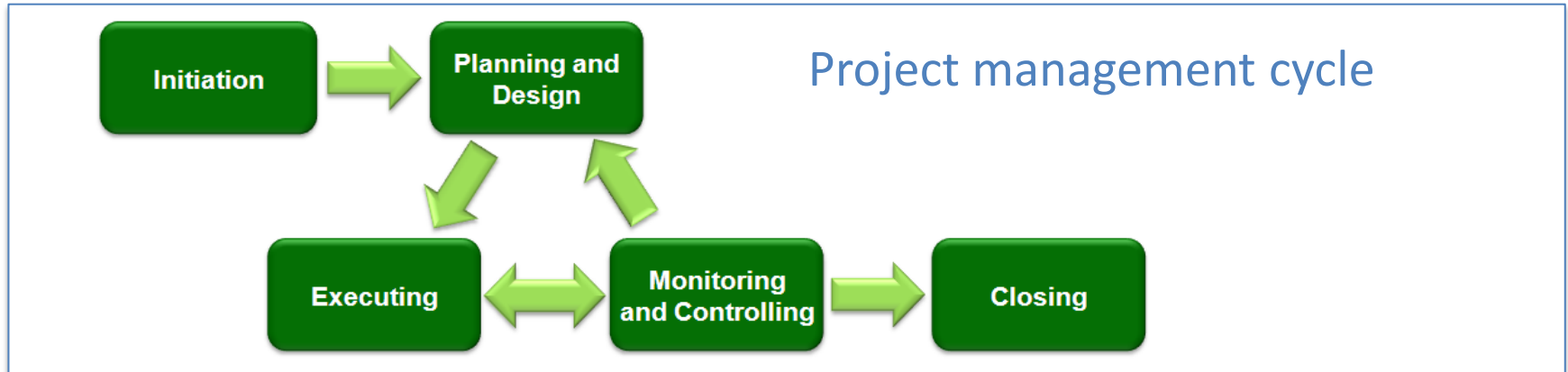
## Agenda

- What is a project?
- Understanding the customer
- What makes a great project manager?
- Seven ways to succeed
- Seven ways to fail
- Team members' responsibilities
- What is a project plan?
- Why become a great project manager?



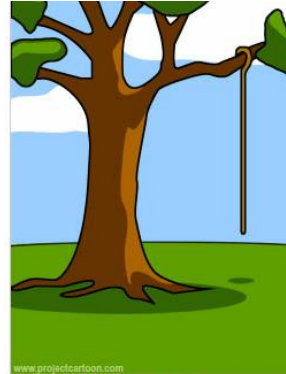
## What is a project?

1. Specific timeframe
2. An orchestrated approach to co-dependent events
3. A desired outcome
4. Unique characteristics – task, people, environment



# Scoping & delivering

Understanding the customer



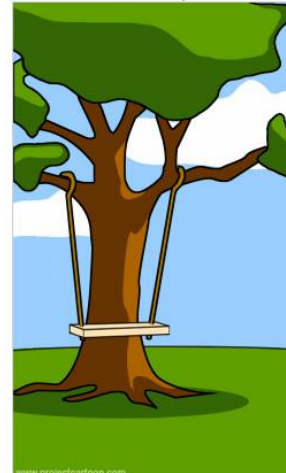
www.projectcartoon.com  
What the customer had already



www.projectcartoon.com  
What the customer wanted



www.projectcartoon.com  
How the vendor described it



www.projectcartoon.com  
What the project team delivered



www.projectcartoon.com  
How the consultant fixed it



www.projectcartoon.com  
What the customer really needed



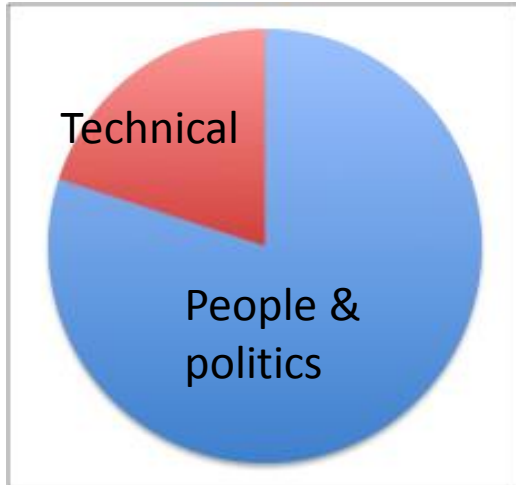
# What makes a great project manager?

## ROLE: TO LEAD & TO HANDLE CRISIS

A **doer**, not a bystander

**Active**, not passive

**Many hats** *all* the time

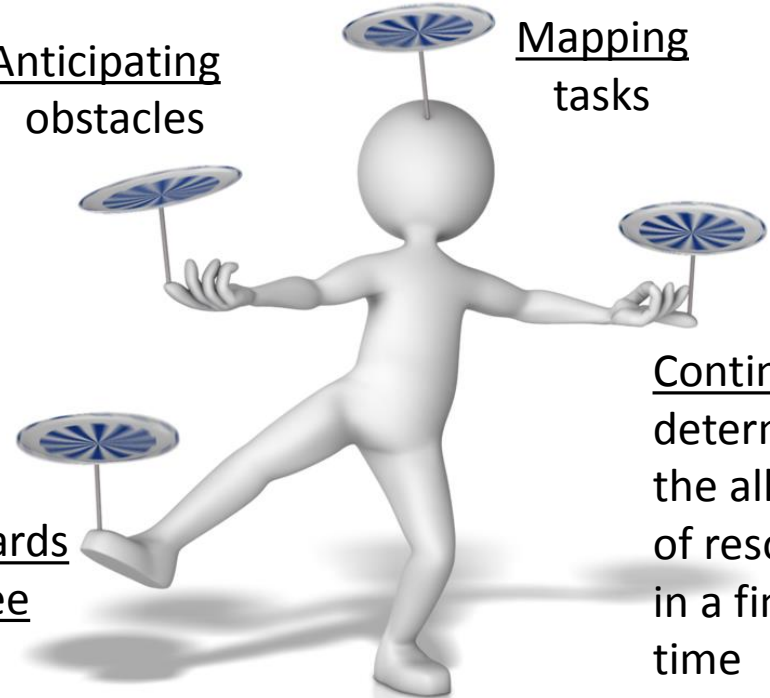


Engaging upwards  
rapidly, to agree  
changes

Anticipating  
obstacles

Mapping  
tasks

Continually  
determining  
the allocation  
of resources,  
in a finite  
time



# Seven ways to succeed as a project manager

1. Be able to give, and receive, criticism
2. Know how to conduct a meeting
3. Can manage their time well (do not dawdle on low-level issues)
4. Open to new procedures
5. Do not sit on the fence
6. Maintain a sense of humor
7. Able to use project planning support tools effectively

Do you know what your **stakeholders** need and when they need it?

Do you know your **team members'** weaknesses and strengths?

## Seven ways to fail

1. Scope, deliverables, reliances not well defined
2. No agreed baseline project plan to manage against
3. Not understanding your team's strengths and weaknesses
4. Failing to address issues immediately
5. Forgetting quality
6. Not delegating - doing all the work yourself
7. Not keeping stakeholders informed along the way

**The more you **keep stakeholders in the loop** the higher your credibility as a project manager**

## Project team members have responsibilities too

1. *Follow* the plan – with *energy*
2. *Alerting* project manager to any potential delays/ issues to tasks and timelines
3. *Engage* project manager and project director to assist with materiality calls
4. If in doubt about the task or the timeline then *ask!*

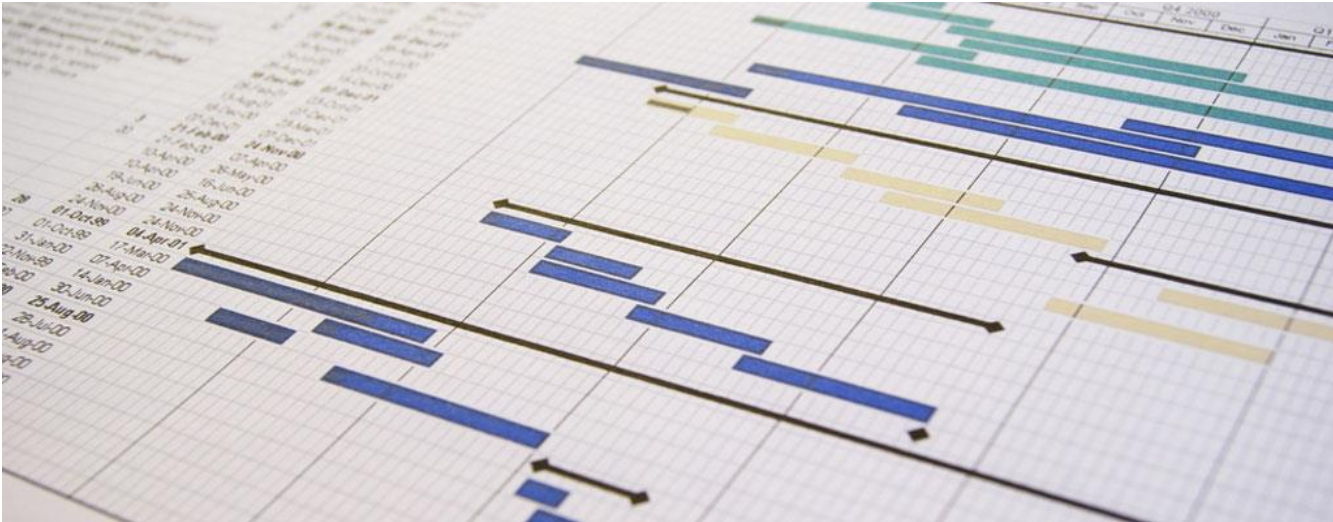


**No project team member should make a decision alone that has the potential to impact the project timeline or project cost**

# What is a project plan?

A roadmap telling us how to get from one point to another...

1. *What is to be achieved* – deliverables and dates
2. *How will it be achieved* – sequence of tasks, key interim milestones
3. *What resources are needed* – hours effort, people, funds spent



## Why should you become a great project manager?

1. *Get noticed* ...it is not common
2. *Growth*...resilience, agility, adaptability
3. *Leadership*...can start now

### Your extraordinary talent



