

**Leadership  
Development  
Seminar**



**Stepping Up**

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8 August 2016  
Actuaries Institute

# You've "Stepped Up" What now?

*Suzanne Smith*  
General Manager  
Group Insurance, MLC

# Leadership Development Seminar



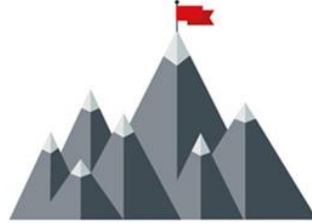
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The challenges for individuals will be different



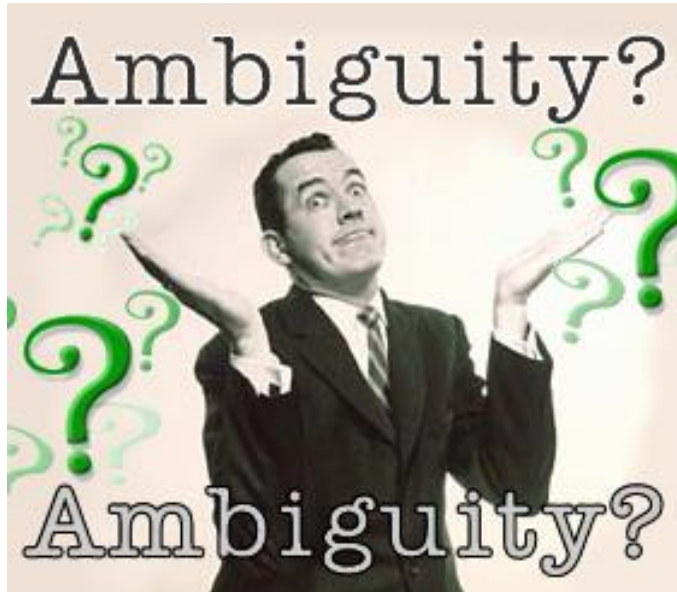
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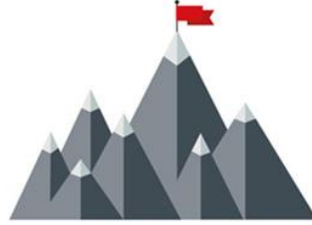
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You can't know it all – the answer will be in the team



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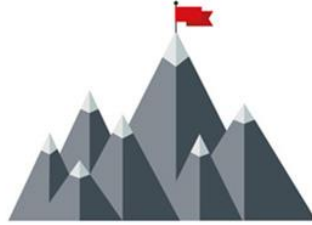
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You can't do it all – empower your people



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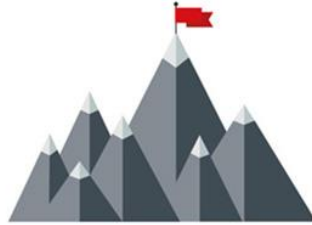
Make time to listen & make time to care

## Make Time to Lead

Manage Your Time More Efficiently to  
Manage Your Team More Effectively



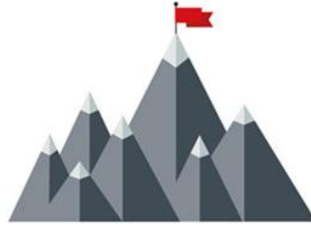
Leading people will  
often be more  
challenging than the  
complex spread sheet  
model!



## Summary

- Stepping up can be uncomfortable
- Capabilities are transferrable
- Asking for help is a sign of courage
- You will make decisions based on the best information at the time
- Take the opportunity to shape the role your way
- Make time to lead and care

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*Thank you*

*Suzanne Smith  
General Manager  
Group Insurance, MLC*