



**Actuaries
Institute**

James Fitzpatrick

My leadership journey – so far

- Taking chances
- Benevolent Society & Sydney Leadership 2012
- Suncorp's strategic innovation
- My leaders – the good and



Leadership – Making change for the better

- Self
- Team & Others
- Human Systems

Self Development

- Beyond technical skills
- Understanding Self
- Data, Information, Knowledge (& change)

Empathy and understanding others

- Always assume
 - rational,
 - talented &
 - motivated

Leading Teams

- Power of caring
- Growth mindset
- Values

Human Systems & Adaptive leadership

- Understanding Role
- Diagnosis and perspective
- Adaptive change
- Experiences



Role as an Actuary?



My Leadership challenges

- Peacemaker
- Learning from Bingle
- Creating a customer centered & learning culture

Thoughts for any aspiring leader

- Growth mindset
- Working with others viewpoints
- Leverage your strengths

Questions?

