

# Enterprise Risk Management Seminar

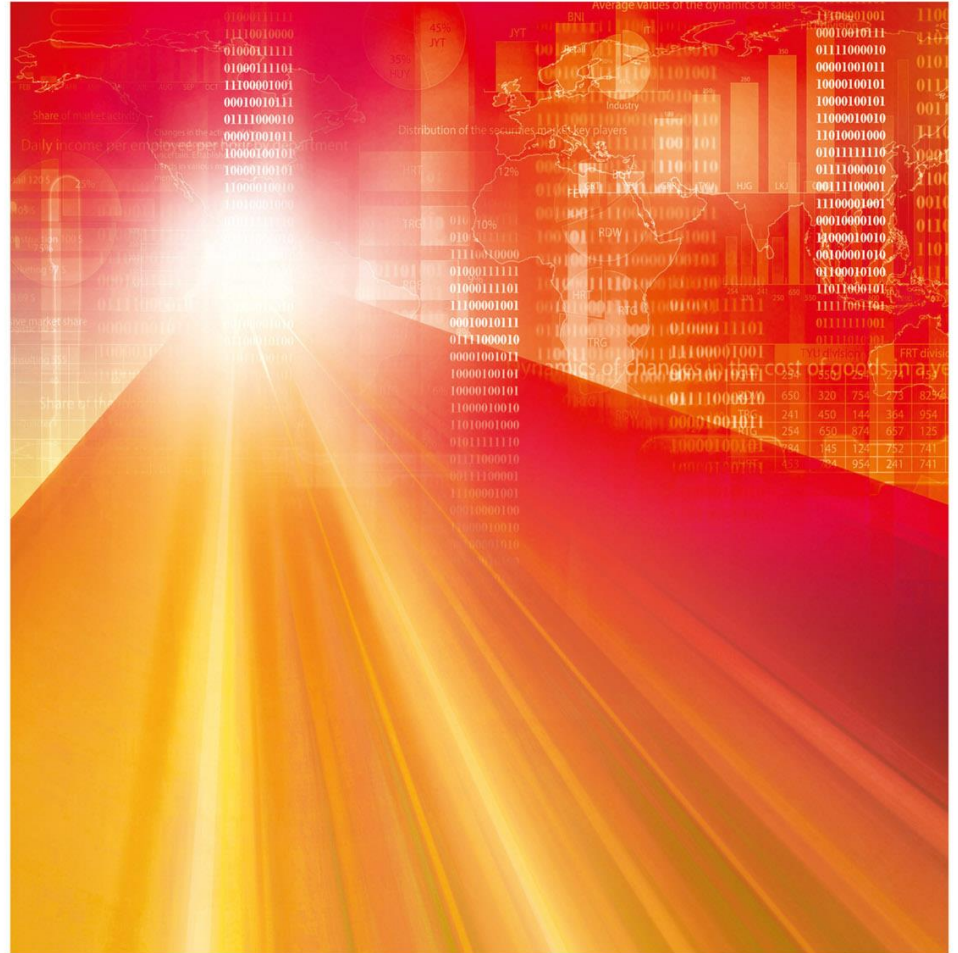
**Practical Risk Management**

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# A non-executive director's perspective

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# A brief reminder

- ◆ Risk Culture (APRA)
- ◆ “norms of behaviour”
- ◆ Identify/understand/openly discuss/act



# The importance of getting it right

- ◆ Pain but no gain
  
- ◆ Words and actions



# Inside the boardroom

- ◆ Being put on the spot
- ◆ Understanding the jargon
- ◆ Time pressures



# Creating a supportive culture

- ◆ Questions in advance
- ◆ Position as a resource
- ◆ Don't try to spin all the plates
- ◆ Give credit when it's due and when it's not



# Other good practices

- ◆ Love your auditors
- ◆ Applaud the silver medals
- ◆ Seek evidence of soft skills
- ◆ Anyone can be a coach
- ◆ Don't be a Rottweiler



## In summary

- ◆ Behaviour, actions, words, expressions, body language
- ◆ Positive behaviour that can influence culture
- ◆ Be brave