



Change · Challenge · Opportunity

**Injury & Disability
Schemes Seminar**

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SYNOPSIS

USING ANALYTICS TO MANAGE INTEGRITY RISK

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Key words: Integrity, Prevention, Detection, Control Monitoring, Risk, Fraud, Waste, Abuse

Purpose of your paper: The Integrity Services Team at NZ's Accident Compensation Corporation (ACC) has been at work proving the value of data analytics to prevent fraud, waste and abuse, and contribute to their business strategy.

By proactively identifying trends and insights using a detection technology system, the team is able to work with the business and their customers to stop waste and abuse escalating to fraud.

With a focus on supporting business strategy and innovation through continuous data insight, a shift from a low-volume reactive approach to a high volume, proactive data-led framework is underway. This session walks through that transition and shares some of the lessons learnt so far.