



# Education Program

ACTUARIES INSTITUTE

Online Exams

Minimum System  
Requirements

## Minimum System Requirements

Candidates are responsible for ensuring they have a working computer, software and Internet connection that meets the minimum requirements listed below. We highly recommend you test your equipment well in advance of the exam.

At a minimum you should visit <https://prod.examity.com/systemcheck/check.aspx> to confirm your hardware, software and Internet speed are sufficient for using *Examity* which is the software we are using for authentication and proctoring.

### Computer Hardware

- Windows or Macintosh computer - desktop or laptop
- Minimum of 4Gb of RAM
- Minimum of 30GB free hard disk space
- Minimum screen resolution of 1024x768
- Web camera, microphone and speaker
- If you intend to use a work computer to sit an exam, consult your IT department to ensure it is not locked down in a way that might prevent you sitting the exam and it has the correct software installed.

### Internet Connection

Test your internet speed before exam day. A minimum of 2MBps and download and 2MBps upload is required. Consider upgrading your access plan if needed at least for the exam period.

### Software

Recommended Operating Systems:

- Windows 10
- MacOSX 10.5 or higher

You will require Microsoft Office to edit Word and Excel files and view PDF files.

Windows	Mac
Microsoft Office 2016 or higher	Microsoft Office 2016 or higher
Microsoft Office 365	
Adobe Reader – download latest version here <a href="http://get.adobe.com/reader/">http://get.adobe.com/reader/</a>	

## Supported Web browsers

For both Windows and Mac Chrome V81 or V83 are highly recommended as testing experience has shown this to be more stable in Examity. We recommend that you download Chrome in advance of testing and the exam day.

Firefox v76 or v77 are also supported. Microsoft Internet explorer, Microsoft Edge and Safari are not supported

## Mobile phone

You can have a mobile phone with you during the exam, but it is strictly only allowed to be used for the following purposes:

- as an Internet hotspot if this is how you connect to the Internet to complete your exam, rather than using a land-based broadband connection;
- to contact the *Examity* helpdesk via phone; and
- to contact the Actuaries Institute's Help Desk via phone;

Your webcam and microphone must always be on during the exam and mobile phone use will be monitored.

## Printing

There is no requirement to print the exam, but candidates may do so. You will be allowed to leave your desk to pick up the printing in the first 15 minutes of the exam time.

## Two Screens

Candidates may use two screens if they wish to work on a larger screen than their laptop provides but the **screens must be duplicated**. Before starting the exam you should ensure your screens are in *duplicate screens* mode (see [here](#) for more information).

You may not use any additional devices e.g. iPad.

## Contact

For further information please refer to the website or contact us on [education@actuaries.asn.au](mailto:education@actuaries.asn.au)