Working in "the health system"

John Walsh AM 26th March 2015

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What is the health system?

Actuarial research into physical disablement (1985) Accident Heredity Illness **DISABILITY** and/or **HANDICAP** Medical Social Vocational Rehabilitation Rehabilitation Rehabilitation **Employment** Ongoing **Financial** Accommodation Community Good health Support Involvement **ACCEPTABLE OPTIMISATION OF** "QUALITY OF LIFE" **HUMAN & ECONOMIC COST**

What is the health system

Type of system.....

- 1. Workers' compensation and Transport Accident Compensation?
- 2. Medical indemnity?
- 3. Lifetime care and support?
- 4. Private health insurance?
- 5. Disability care and support?
- 6. Health service provision?
- 7. Social welfare (income support)

Type of work.....

- 1. Number crunching and reporting?
- 2. Scheme policy and design?
- 3. Participant outcomes and evaluation?

My experiences

The Woodhouse principles

Community responsibility
Comprehensive entitlement
Complete rehabilitation
Real compensation
Administrative efficiency



Whitlam and Woodhouse 2009

My experiences

- 1. System student, participant and researcher 1970s and 1980s
 - a) Woodhouse, Transcover/MAA, WorkCover, ARIPD, ASCIR, DSA
- 2. Actuary for a minute in the 1990s
 - a) C&L/PwC, WorkCover(s), Privatisation, Pricing
 - b) PHI (LHC), Med Mal, DSS, Structured settlements, LTC, AIHW/ICF
- 3. System review and planning 2000s
 - a) WorkCover, National Long-Term Care, Rehabilitation (eg SA)
 - b) Coordinated care, case-mix, health resource allocation
- 4. System design and oversight 2010s
 - a) Garling, Stronger Together, NDIS, COAG health reforms
- 5. System participant now and the future

Relevance to actuaries?

What is an actuary?

"A business professional who deals with the financial impact of risk and uncertainty" (Charles L Trowbridge, 1989) / Google

Or something like.....

A thoughtful professional with superior skills in problem solving through information analysis and iterative monitoring and recognition of quantitative experience in any field

Or the JW 1984 view......

"Impaired lives: how they affect the work of the actuarial profession".

The governance cycle (c.2004, my Bible)

