

# Life Insurance Reporting For Dummies



# Agenda

- Policy Liabilities Tyson Johnston
- Capital Quanyie Tan
- Value Kirsten Flynn
- Concluding Remarks Niall Fallon
- Q & A All

### **Policy liabilities**

Tyson Johnston





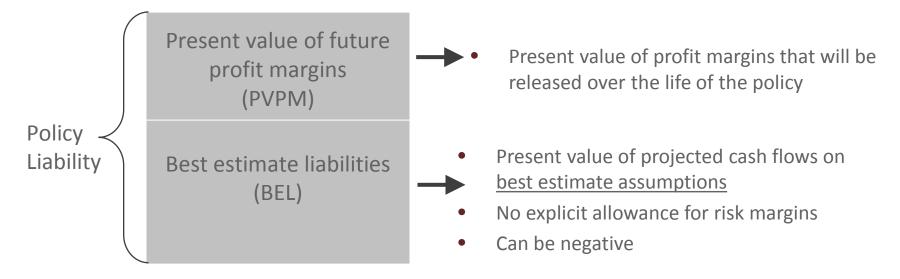
### What are policy liabilities?

- Life companies have an obligation to pay claims covered under the relevant terms and conditions of the product
- Policy liabilities sit on the balance sheet so that company accounts represent the fair value of future obligations to policyholders
- Policy liabilities and profit reporting must adhere to the relevant regulatory and accounting standards
- APRA Prudential Standard LPS 340 and Australian Accounting Standards Board 1038 outline the key principles



### Calculation of policy liabilities

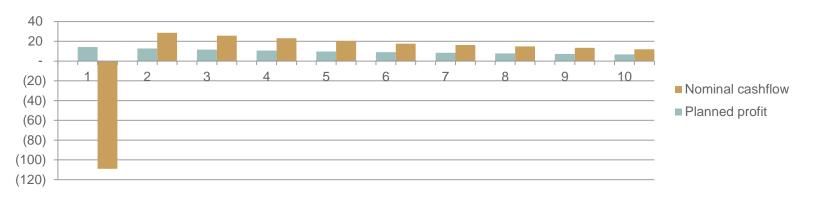
- A projection method is the most common method
- Alternative methods can be used so long it can be demonstrated that the principles have been met
- Policy liabilities are comprised of the following components:





### Profit recognition - Margin on Services (MoS)

- Profit is only "known" after each policy has run-off
- MoS is a financial reporting methodology used for life insurance contracts in Australia
- The objective of MoS is to recognise (planned) profits in line with the service provided to policyholders
- Zero profit at inception (provided not loss making), followed by smooth emergence of profit





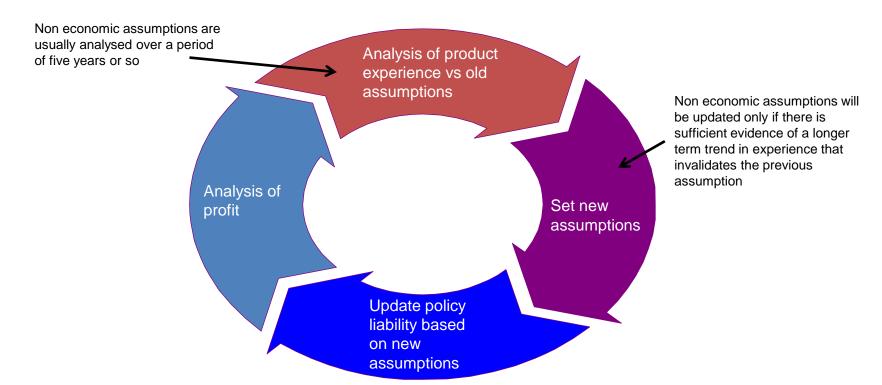
### Example - policy liabilities at inception

Cashflow	Year 1	Year 2	Year 3	Year 4	Year 5		Present Value @ 4%
Premium	-100	-91	-82	-74	-67		-812
Acquisition Expense	140	0	0	0	0		140
Maintenance Expense	7	6	6	5	5		57
Claims	62	56	51	46	42		500
					BEL		-115
PVPM Profit Margin							115
							23%
Planned Profit	14	13	12	11	10		

- At inception, BEL is calculated to give the expected value of future profits, by setting the policy liability to equal zero
- Profits are expressed as a % of the profit carrier (claims in this example)
- Planned profit in each future year is equal to profit carrier times profit margin



### **Assumptions cycle**





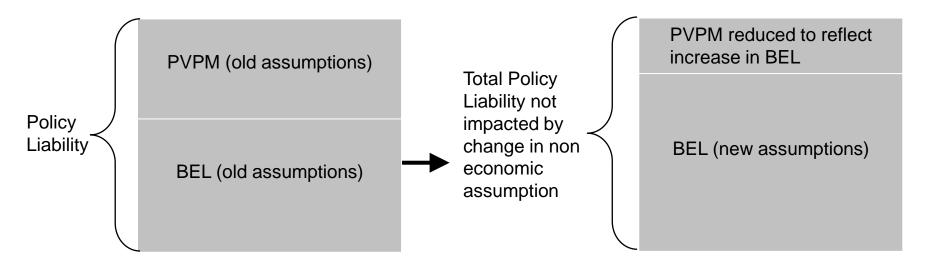
### **Assumption changes**

- Changes to the economic assumptions directly impact the value of Policy Liabilities
  - For some products (e.g. annuities) this movement may be offset by movements in asset values.
  - For life risk products, this movement goes directly to P&L.
- Changes to other assumptions do not impact the value of Policy Liabilities, unless products are loss making
  - Impacts are absorbed by changing the PVPM, in turn affecting future planned profits.
  - If PVPM is reduced to zero, the product enters Loss Recognition, and further impacts of assumption changes directly impact the P&L.



### Assumption changes – non-economic

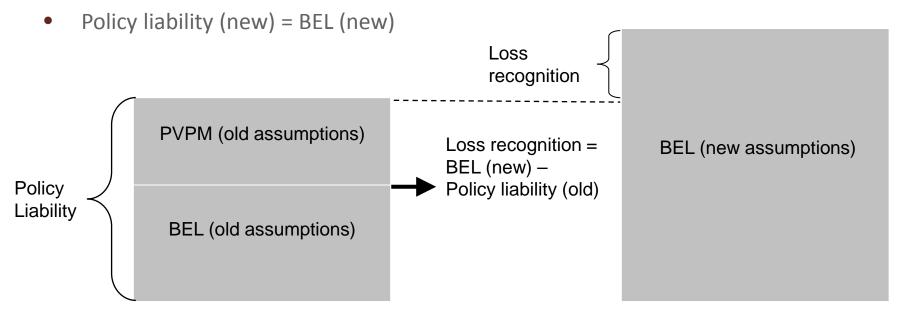
- In this example assumptions are strengthened:
  - BEL increases
  - PVPM reduces such that total policy liability is unchanged





# Assumption changes - loss recognition

- In this example assumptions are strengthened:
  - BEL increases by more than the value of old PVPM
  - PVPM is reduced to 0 and loss must be capitalised immediately





### Other complications

- This presentation focuses on policy liabilities for individual risk business only. Other products have a different treatment, for example:
  - Investment products, such as unit linked or term certain annuities
  - Traditional business, including participating and non-participating
  - Group risk business
- The calculation is easy compared to checking the results!
- A new international accounting standard is expected to be issued during 2016 and this will change how policy liabilities are required to be calculated

# **Capital Reporting**

Quanyie Tan



### What is Capital (under LAGIC)?

#### Excerpt from Prudential Standards LPS 110

"The **prescribed capital amount** of a fund determined under the Standard Method is intended to be sufficient, such that if a fund was to start the year with a **capital base** equal to the prescribed capital amount, and losses occurred at the **99.5 per cent confidence level** then the assets remaining would be at least sufficient to provide for the **adjusted policy liabilities** and 'other liabilities' of the fund at the end of the year. "

- Prescribed Capital Amount (PCA) = Insurance Risk Charge (IRC)
  - + Asset Risk Charge (ARC)
  - + Asset Concentration Risk Charge (ACRC)
  - + Operational Risk Charge (ORC)
  - Aggregation Benefit (AB)
  - + Combined Stress Scenario Adjustment (CSSA)
- APRA sets Asset Risk margins and Operational Risk margins
- Appointed Actuaries set most of the margins for Insurance Risk

### Why do we report Capital?



Principles of good household budget:

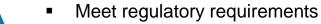
- Spending less than we earn
- Meet saving targets
- Anticipating for things we want in the future

**Managing capital** 

=

Managing household budget

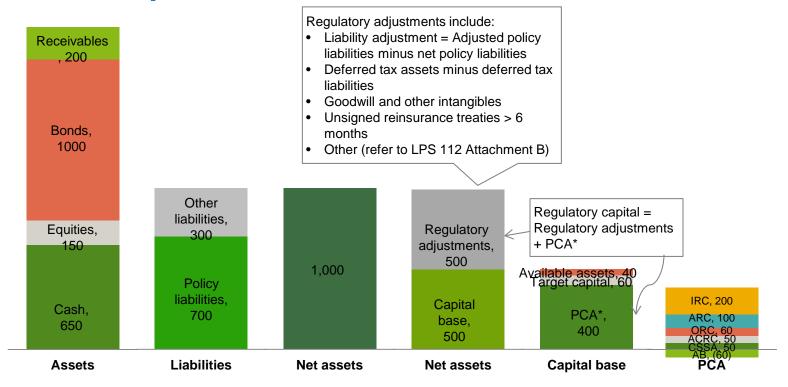




- Strategic KPI: E.g. Return on Capital (RoC)
- Ability to fund planned business growth

How much can we spend & are we going to run out of money?

### How is Capital calculated? (1)



<sup>\*:</sup> This assumes 0 supervisory adjustment. Supervisory adjustment is as determined by APRA under LPS 110 paragraph 44.

### How is Capital calculated? (2)

#### Insurance Risk Charge

- Stresses are applied on adjusted policy liabilities
- Adjusted policy liabilities = Maximum of:
  - Termination value including claims reserves already incurred, or
  - Present value of future (claims + expenses premiums) + claims reserves already incurred
- Various stresses:
  - Mortality/morbidity random stress fluctuation around mean
  - Mortality/morbidity future stress change of mean
  - Event stress e.g. pandemic
  - Longevity stress
  - Lapse stress need to stress in both upwards and downwards direction
  - Expense stress
- Diversification between mortality/morbidity random/future stress, event stress and longevity stress
- Management actions can be allowed for, but cannot occur within 12 months of reporting date, and cannot be used as a response to mortality/morbidity random stress and event stress

# How is Capital calculated? (3)

#### Asset Risk Charge

- Allows for asset-liability mismatch
- Prescribed stresses interest rates, inflation, currency, equity, property, credit spreads, default

#### **Aggregation Benefit**

- Allows for diversification between IRC and ARC
- Prescribed formula

#### Asset Concentration Risk Charge

- Amounts by which individual assets exceed certain limits
- Prescribed limits (vary by type of assets)

#### **Operational Risk**

- Grows in line with premiums/adjusted policy liabilities. Additional charge applies if business grows/shrinks > 20%
- Prescribed formula

#### Combined Stress Scenario Adjustment

- Apply both insurance and asset stresses
- PCA is increased by the amount of tax benefits from IRC and ARC which cannot be recovered

### Find out more about Capital

- LPS 110 Capital Adequacy
- LPS 112 Capital Adequacy: Measurement of Capital
- LPS 114 Capital Adequacy: Asset Risk Charge
- LPS 115 Capital Adequacy: Insurance Risk Charge
- LPS 117 Capital Adequacy: Asset Concentration Risk Charge
- LPS 118: Capital Adequacy: Operational Risk Charge
- Actuaries Institute Information Note: Discount Rates for APRA Capital Standards

### **Value Reporting**

Kirsten Flynn





### What is Value?

- Value = how much something is worth
  - When I bought it?
  - Today?
  - To me?
  - To someone else?



- Historical Value
- Replacement Value
- Market Value
- Net Assets
- **Embedded Value**
- Appraisal Value
- The definition used depends on the purpose!





















### Who cares about Value (and why)?

- Current owners of the business
  - What is the business currently worth?
  - How has the value of the business changed?
- Future owners of the business
  - How much to pay for the business?
- Management
  - How is the business doing?
  - What has management contributed to value?
  - Will a management action increase value?
  - What's the longer term impact of current experience?
- Any others?

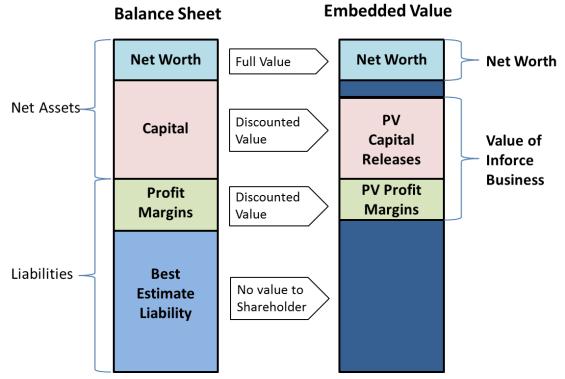




### How do we calculate Value?

- No prudential (APRA) or accounting standards governing the calculation and disclosure of value
- BUT some common practices and sources of guidance have emerged
- Embedded Value = Net Worth + Value of Inforce Business (VIF)
- Net Worth
  - Assets in excess of capital requirements
     OR
  - Assets in excess of policy liabilities
- Value of Inforce Business
  - Present value of future profits PLUS releases of capital OR
  - Present value of future profits LESS cost of capital

### How do we calculate Value? (cont.)



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### How do we calculate Value? (cont.)

- Calculation of Value of Inforce business similar to valuation of policy liabilities BUT
  - Can have different valuation methods
  - Might use different assumptions
  - May need a projection of capital
- Complications?
  - Tax
  - Participating Business
  - Non-owner assets
  - Target capital





### Find out more about Value

- Financial Statements
- Actuaries Institute PG 199.03 Economic Valuations
   http://www.actuaries.asn.au/Library/Standards/PG%20199
   03%20-%20final%20-%20March%202011.pdf
- European Insurance CFO Forum Market Consistent Embedded Value Principles (MCEV)
   <a href="http://www.cfoforum.nl/embedded\_value.html">http://www.cfoforum.nl/embedded\_value.html</a>



# **Concluding Remarks**

Niall Fallon



### **Further Reporting Topics**

- Policy Liabilities for non-risk business
- International Financial Reporting Standards (IFRS)
- Analysis of profit
- Insurance risk margin setting
- Target capital methodology and calculation
- Capital consideration in business decisions
- Market Consistent Embedded Values (sometimes referred to as European Embedded Values)
- Appraisal Value
- Value of New Business
- Analysis of change in embedded value

### **Q & A**

All (that includes you!)



