

Large claims – 'Where art thou?'

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Agenda

- Aims of the paper
- What is the issue
- Theories behind the experience
- Data sources
- Quantitative & qualitative evidence
- Risks to the future
- Conclusions



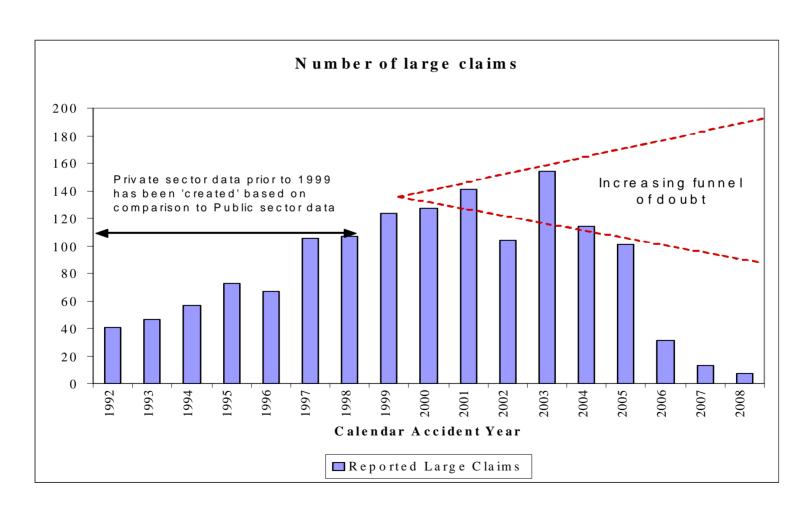
Aims of the paper

- Collate and examine industry data;
- Speculate reasons for observed experience;
- Supplement analysis with qualitative information;
- Formulate a view on the future for large claims.

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What is the issue?





Theories

- Fewer serious injuries occurring; and/or
- Tort law reform impact; and/or
- Other factors, such as the favourable economic environment impacting the propensity to claim.



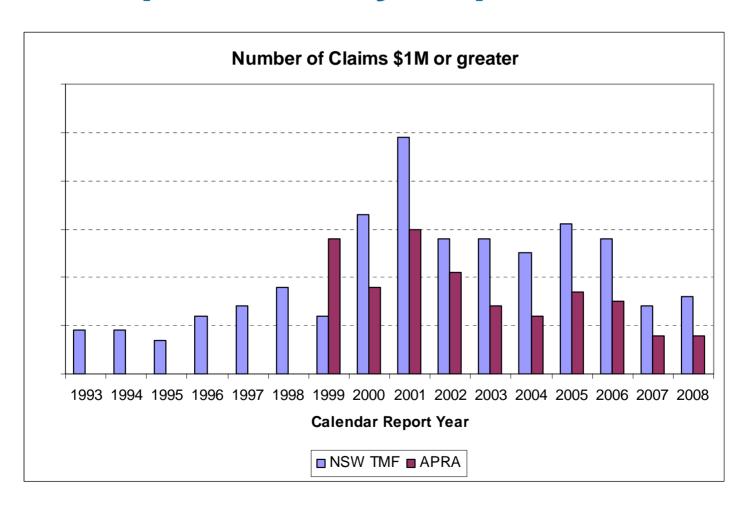
Data sources

- General Research
- APRA NCPD
- NSW TMF
- Avant Insurance





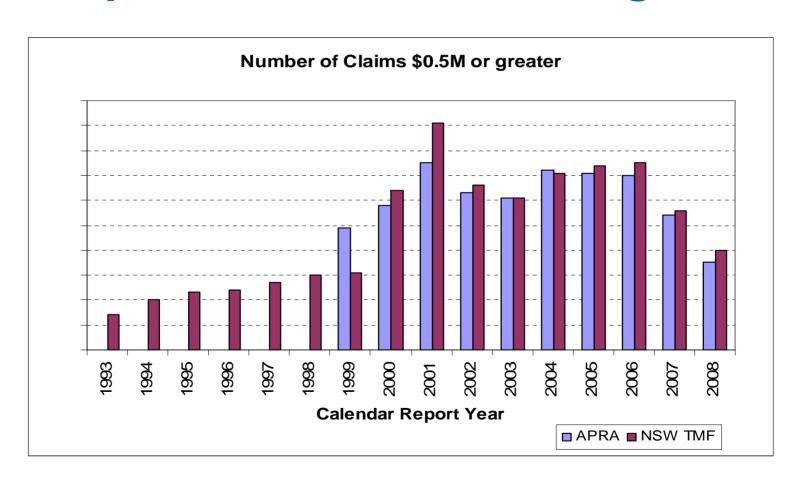
Experience by Report Year



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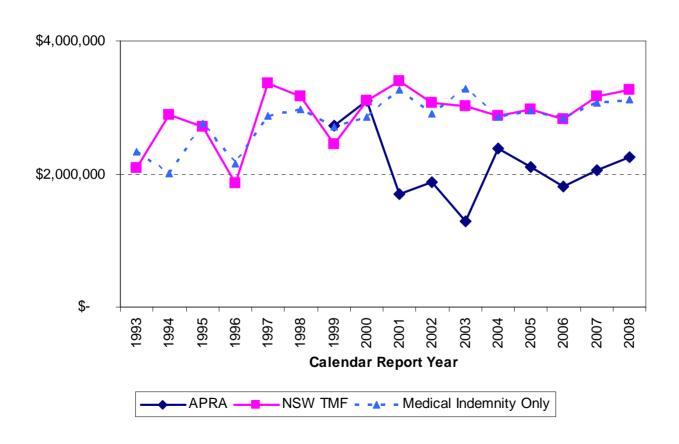
Experience for \$0.5M and greater



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Average Cost of Claims \$1.0M plus



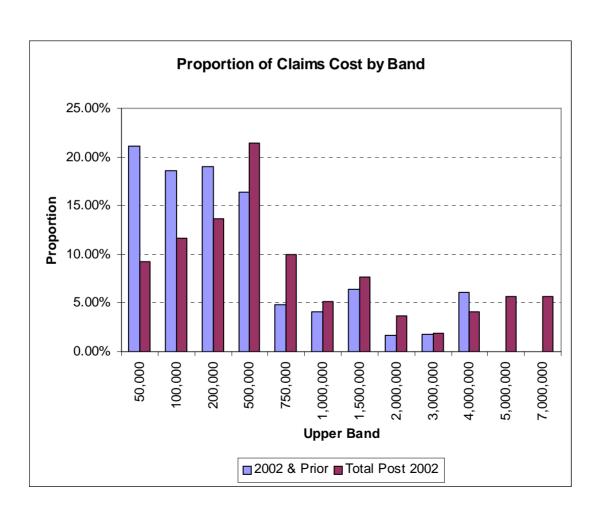


Qualitative Evidence

- Literary Reviews
- Interviews
 - Global economic conditions
 - Impact of the reforms
 - -Improved risk management



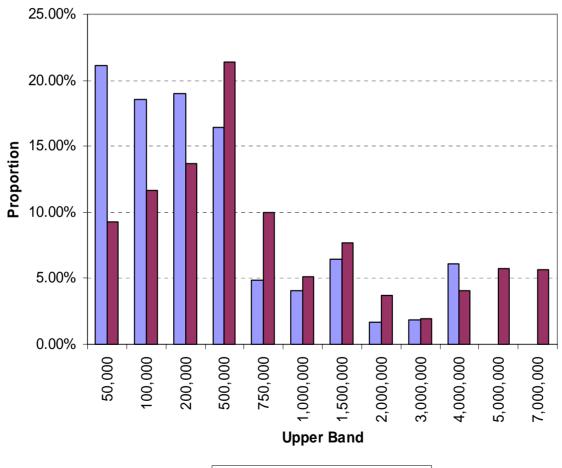
Claims Cost by Band



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Proportion of settlement relating to legal costs

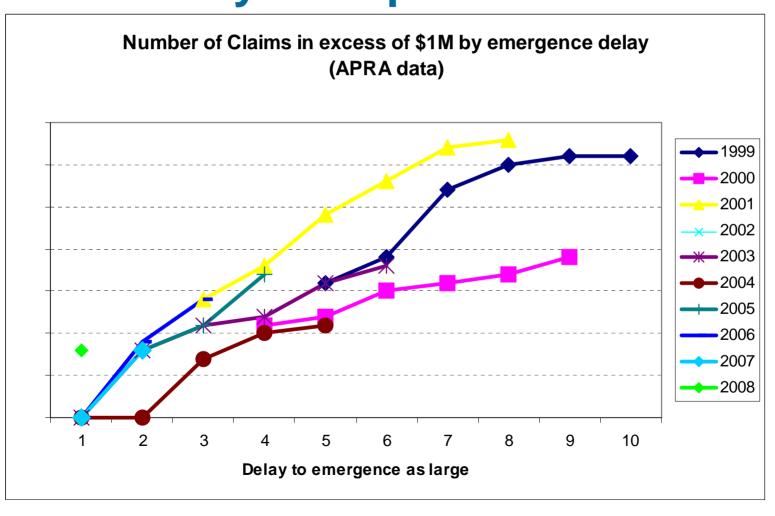


■ 2002 & Prior ■ Total Post 2002

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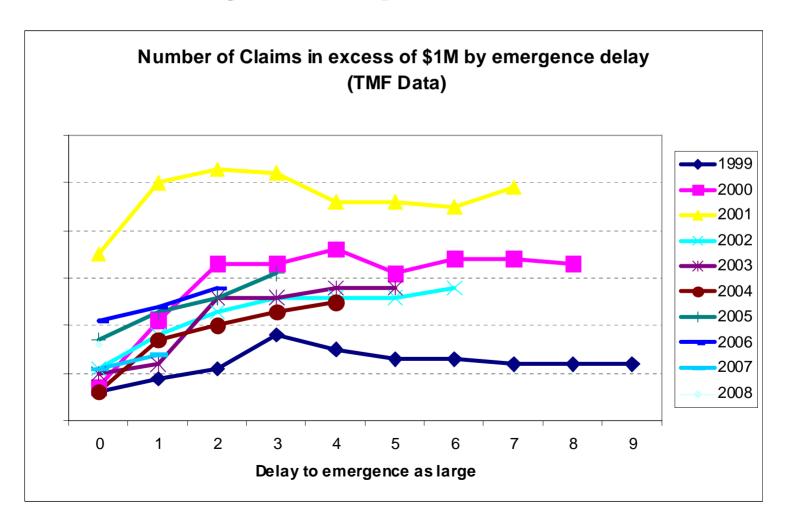
Maturity of Experience - APRA





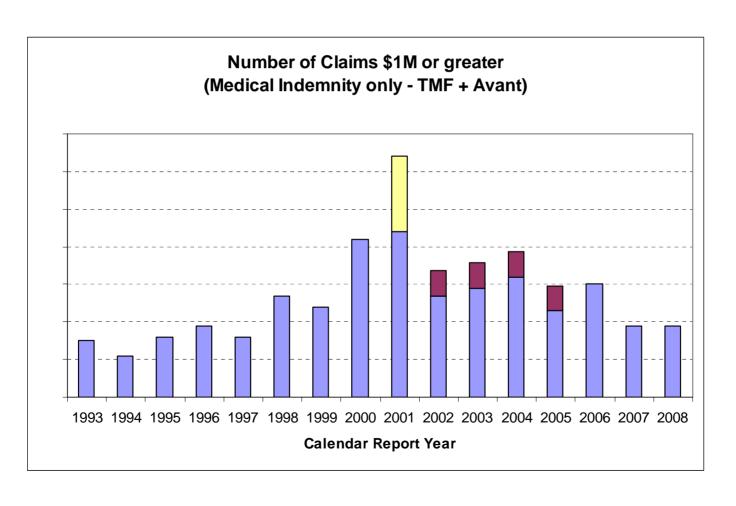
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Maturity of Experience - TMF





Reallocation of 2001 experience





Risks to future experience

- Public Hospital Funding
- Recent Judgements

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- Life expectancy improvements
- Plaintiff Lawyer creativity
- General unwinding of the reforms
- Economic slowdown
- Government stimulus- construction industry



Conclusion

- Evidence indicates in excess of 20% saving on large claim numbers
- Unlikely to be reforms alone impacting experience
- Remains a need to be cautious don't forget the lessons of the past